

# the chevron way

2019 report to our community



**pascagoula refinery**



the human  energy company™

## letter from our refinery general manager

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Dear community member,

On behalf of all of us at the Pascagoula Refinery, it is with great pride that I share with you this Report to Our Community.



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**Chris Cavote**

Pascagoula Refinery  
General Manager



This report highlights how we are working to excel in each of these areas to achieve both our company's vision and our community's vision for improving the quality of life for residents of Jackson County, the coastal region and the entire state of Mississippi.

While we faced challenges in 2019's market, this was a busy year for the Chevron Pascagoula Refinery. More than 1,500 employees and 1,700 contractors worked nearly 8 million hours to provide high-quality energy products to our customers and value to our investors. We remain focused on our daily responsibilities while challenging ourselves to exceed our targets and maintain our high standards by honoring our commitment to operate safely and responsibly with trust and integrity, to be a good corporate citizen and to be a partner in the community's progress.

Chevron has been part of Jackson County for more than 50 years, and throughout that time, we have been proud to support programs that help make this community such a special place. In 2019, Chevron Pascagoula Refinery contributed nearly \$1 million and more than 8,000 volunteer hours to non-profit organizations throughout the area.

We also continued our efforts in economic development, our investment in local students and our focus on health and the environment. Whether expanding STEM education in Jackson County schools, encouraging environmental stewardship or collecting food and toys to benefit local families in need, we are grateful for the people and partnerships that make these efforts successful.

We face new challenges in 2020, and we will build our tomorrow by developing and deploying generations of problem solvers and equipping them to solve today's biggest challenges. Our greatest resources: human ingenuity, creativity and innovation.

As you can see, people are at the heart of our business. Through community engagement, responsible, ever-cleaner operations and reliable products, we are proud to enable progress locally and around the world.





## our vision

At the heart of The Chevron Way is our vision—to be the global energy company most admired for its people, partnership and performance.



## our values

- high performance
- diversity and inclusion
- integrity and trust
- protect people and the environment
- partnership



Our company's foundation is built on our values, which distinguish us and guide our actions to deliver results. We conduct our business in a socially and environmentally responsible manner, respecting the law and universal human rights to benefit the communities where we work.







The Chevron Way is the foundation for our company's culture. It explains who we are, what we believe, how we achieve and where we aspire to go. It establishes a common understanding not only for us, but for all who interact with us.

The Chevron Way has stood the test of time. It's an integral part of our past and present. And it shows us the way to future success as we continue to develop the energy that improves lives and powers the world forward.

the chevron way





Chevron Pascagoula Refinery places special emphasis on its educational partnerships. The refinery's support for education focuses on early childhood, science, technology, engineering and math (STEM) K-12 education and innovative training programs that help enhance employment opportunities.

We are dedicated to helping our community prosper by equipping today's students for tomorrow's opportunities.



Chevron Pascagoula Refinery partnered with the Mississippi Power Foundation and Chemours to bring a mobile Fab Lab to Harrison County and surrounding areas.



Chevron Pascagoula Refinery cultivates numerous long-standing partnerships with learning-related organizations. Chevron is committed to be a good community partner wherever we are in the world. We make investments in communities to help expand economic development and improve social well-being. We strive to be a good neighbor, sharing the concerns of our communities and working together to create a better future. Our goal is to be a partner and neighbor of choice.



Fab Labs provide tools that enable students to go from concept to drawing, models to prototype and redesign to final product. This is the third Fab Lab serving students on the Mississippi Gulf Coast. Chevron partnered with Fab Foundation to open a \$1.2 million Fab Lab in Vancleave in 2018 and launched a mobile unit the same year.





help fuel  
learning!



#FuelYourSchool



With over \$500,000 invested annually in educational projects, school supplies and scholarships, we are determined to fuel futures in neighborhoods across the Mississippi Gulf Coast.

Through workforce development, we enable employees to fulfill their career goals. Through our diversity and human rights policies, we ensure everyone is given an equal opportunity to succeed. And by investing in programs that encourage healthy lifestyles, we support the most important community health needs.



empowering south mississippi





One way the refinery helps support local business is through active membership in the Jackson County Chamber of Commerce. The refinery's procurement team encourages material and service providers to join and participate in the Chamber.



In 2006, Chevron Pascagoula Refinery and Mississippi Gulf Coast Community College (MGCCC) partnered to bring an innovative Process Operations Technology program to the Gautier, Mississippi campus. Five year later, MGCCC created the Maintenance Process Technology program that includes: Instrumentation and Control Technology, Precision Manufacturing and Machining Technology, Mechanical Maintenance Technology, Welding Technology and Marine Pipefitting Technology.



Working with communities to promote self-sufficiency, job growth and economic development is one of our priorities.

The annual Industrial Trade Show, organized by the Jackson County Chamber of Commerce and sponsored by Chevron, is a unique opportunity for suppliers and contractors to network with buyers and sourcing decision-makers to showcase their products and services.



MGCCC students learn to work with equipment similar to that used at Chevron's refinery, making it a natural and valuable pipeline of local talent to help meet our hiring needs. To date, Chevron has hired more than 160 MGCCC graduates, hosted 360 interns and co-ops and provided course scholarships to 100 students.







The Pascagoula Refinery is proud to support local businesses with more than \$298.1 million spent with Jackson County vendors in 2019.

As Jackson County's largest taxpayer, we contributed \$47.56 million in the same year, including \$26.76 million for local schools. Add more than \$1 million invested annually in social and education programs and Chevron's Pascagoula Refinery had a local economic impact of \$835.7 million in 2019. Plus, our employees volunteered more than 8,000 hours in the community last year.

enabling progress across south mississippi





The coexistence of the deer, raccoons, foxes, waterfowl and fish with our refinery operations is a tremendous source of pride for Chevron and its employees. This sense of pride provides additional incentive for employees to take special care in following environmental regulations when operating our plants and when replacing (or mitigating) wildlife habitats impacted by plant expansions.



Chevron Pascagoula Refinery regularly partners with the National Audubon Society and its Pascagoula River Audubon Center in promoting environmental education programs for local students, teachers and visitors as a whole. The Center is the educational gateway to exploring nature and bayou habitats by offering educational programming for school groups while featuring local nature themes.



Chevron Pascagoula Refinery partners with the Grand Bay National Estuarine Research Reserve (NERR). We support the NERR annually by participating in National Estuary Day and the Celebrate the Gulf Festival. We are proud of this relationship and have recently helped establish a non-profit "Friends" group to provide support for the mission of the NERR.



Chevron Pascagoula Refinery and The Nature Conservancy (TNC) have partnered for well over a decade on many of the 170,000-acre conservation projects across Mississippi, with particular focus on the Pascagoula River Basin. Refinery employees volunteer their time and energy in TNC-led clean-up efforts and in data collection for initiatives like the Coastal Streams Conservation Plan.







Our dedicated environmental team oversees our commitment to pollution prevention and source control right here where we live and raise our families in South Mississippi.

We operate our own state-of-the-art wastewater treatment plant onsite that removes contaminants from the water we use in our processes. We also inspect, monitor and upgrade equipment and processes to reduce air emissions—by 76%—since 2005. And we take steps to keep material out of landfills and reduce waste through recycling, by the thousands of tons.

**protecting south mississippi habitats**





**we're part of  
the community**

**1,500+**

employees and 1,000+ retirees in 2019



**local support**

**\$298+ million**

spent with local suppliers in 2019



**our presence**

**300**

service stations and our largest  
domestic refinery in Pascagoula



**social investment**

**8,000+**

hours volunteered by our employees  
with local organizations and nonprofits  
throughout Mississippi in 2019



**we're a partner**

**\$1+ million**

in social investments, including  
education programs focusing  
on STEM, in 2019





At Chevron, we believe our business succeeds best when the communities where we work and live are thriving. For more than 55 years, this belief has helped guide our way in Mississippi. We consistently work to power progress and prosperity in the Magnolia State. We seek to balance what's best for business with what's best for the people and environment where we operate. And, real progress like this is just good business.

energizing south mississippi's economy



## supporting community partners

Adrienne's House	East Central High School Baseball Booster Club	Higher Education Appreciation Day – Working for Academic Excellence	Mississippi Association of Partners in Education	Ocean Springs Education Foundation	Second Chance Mississippi
Alma Bryant High School Baseball	East Central High School Girls Basketball	Home of Grace	Mississippi Business Group on Health	Ocean Springs Elks Ladies Auxiliary	Singing River Art Association
Alma Bryant High School Bass Fishing Team	East Central High School Senior Escape	Ingalls 5K on the Causeway	Mississippi Center for Autism and Related Developmental Disabilities	Ocean Springs High School Baseball Booster	Singing River Electric Cooperative
Alma Bryant High School Softball Booster Club	East Central High School Soccer Booster Club	Institute for Compatible Development	Mississippi Chancery Clerk's Association	Ocean Springs High School Boys Basketball	Singing River Health System Foundation
Alma Bryant High School Volleyball	East Central Men's Club	International Ballet – Mississippi	Mississippi Circuit Clerk's Association	Ocean Springs High School Cheerleaders	Singing River Health System Stroke Symposium
American Heart Association	East Central Middle School Cheer	Jackson County CASA	Mississippi Coast Crime Stoppers	Ocean Springs High School Lady Greyhounds Soccer Boosters	Society of American Military Engineers Mobile Post
American Legislative Exchange Council – MS Chapter	East Central Volleyball	Jackson County Chamber of Commerce	Mississippi Commission for Volunteer Service	Ocean Springs High School Lady Greyhounds Softball Booster	Solomon Temple AME Zion Church
American Red Cross	East Central Youth Baseball	Jackson County Civic Action Committee	Mississippi Department of Marine Resources	Ocean Springs High School Theatre Arts Booster Association	SoSo Strong Pediatric Brain Tumor Foundation
Azalea City Ladies Golf Invitational	East Central Youth Football League	Jackson County Conservation District	Mississippi Development Authority Energy Awareness Day	Ocean Springs Middle School Band	St. Martin High School Cheer
Azalea Trail Run	EMERGE Pascagoula	Jackson County Economic Development Foundation	Mississippi Economic Council	Ocean Springs Rotary Club	St. Martin High School Diamond Club
Backpack Buddies	Excel by 5 Inc.	Jackson County Historical & Genealogical Society	Mississippi Energy Institute	Ocean Springs School District	St. Martin High School Softball
Bacot McCarty Foundation	Extra Table	Jackson County Industrial Trade Show	Mississippi Gulf Coast Blues Commission, Inc.	Our Daily Bread	St. Martin Youth Girls Softball League
Baker High School Boys Soccer	Faith Academy Baseball	Jackson County Literacy Council	Mississippi Gulf Coast Community College	Pascagoula Elks	St. Vincent de Paul
Baker High School Robotics	Faith Academy Cheerleaders	Jackson County Republican Women	Mississippi Gulf Coast Community College Foundation	Pascagoula-Gautier School District	The Bridge of Hope Foundation
Boys & Girls Clubs of Jackson County	Faith Academy Robotics Team	Jackson County Road Department	Mississippi Gulf Coast Youth Health Coalition	Pascagoula Girls Softball	The Compassionate Friends
Business & Industrial Political Education Committee	Friends of Jackson County Animal Shelter Pets	Jackson County School District, Fab Lab Jackson County	Mississippi Manufacturers Association	Pascagoula High School Cheerleaders	The Energy Council
Celebrate the Gulf Marine Education Festival	Gateway Christian Academy	Jackson County Sheriff's Department	Mississippi Municipal League	Pascagoula High School Dugout Club	The Nature Conservancy
Central Gulf Industrial Alliance	Gautier Gator Dugout Club	Jackson County Sheriff's Rodeo Fund	Mississippi State University	Pascagoula High School Quarterback Club	The Nourishing Place
Central MS Magnolia Chapter of Chevron CVX Retirees	Gautier High School Band	Jackson-George County Regional Library	Mississippi State University Extension Service	Pascagoula High School Senior Flight Night	Tougaloo College
Church on the Rock	Gautier High School Quarterback Club	Jr. Auxiliary of Biloxi-Ocean Springs	Mississippi State University Foundation	Pascagoula Men's Club	Trehern Charitable Foundation
City of Gautier	Gautier High School Softball Booster Club	Jr. Auxiliary of Pascagoula Moss Point	Mississippi Wildlife Federation	Pascagoula Pride	United States Marine Corp Toys for Tots
City of Moss Point	Gautier Pride	Kappa Alpha Psi (Gulfport Alumni Chapter)	Moss Point Active Citizens	Pascagoula River Audubon Center	United Way for Jackson/George Counties
City of Pascagoula	Gautier Rotary Foundation	Karate-Do Foundation	Moss Point High School Athletics	Pascagoula Rotary Club	United Way of South Mississippi
Coastal Family Health Center	Gautier Youth Baseball Softball Association	Kare-In-Home Ministries	Moss Point High School Class of 2008	Pascagoula Youth Baseball	US Oil & Gas Association
Collins Mutual Aid	George County Chamber of Commerce	Keesler Federal Credit Union	Moss Point High School Senior Night	Pathways 2 Possibilities (P2P)	USO Gulf Coast
School Cheerleaders	George County High School Band Boosters	Kiwanis Aktion Club	Moss Point High School Senior Night	Pine Burr Area Council Boy Scouts	Vanceleave High School Cheerleaders
Community Care Network Inc. (Sue's Home)	George County High School Cheer Boosters	Kiwanis Club of Pascagoula	Moss Point Rotary Club	Port of Pascagoula Port Night	Vanceleave High School Homerun Club
Community Foundation of Mississippi	Gulf Coast Association of Pride	Land Trust of the Mississippi Coastal Plain	Moss Point School District	Project Lead the Way PROMISS	Vanceleave High School/Middle Volleyball Booster Club
Covington County Chamber of Commerce	Gulf Coast Business Council	Lynn Meadows Discovery Center	MPB Foundation	Rapiscan Systems Classic Golf Tournament	Vanceleave Merchants Association
Delta Council	Gulf Coast Community Foundation	M. B. Swayze Education Foundation	Municipal Park Baseball	Resurrection Catholic School District	Vanceleave Youth Baseball League
Delta Sigma Theta Sorority, Inc.	Gulf Coast Family Counseling	Magnolia Classic Cruisers	NAACP	Resurrection Catholic Middle/High School Cheerleaders	Walter Anderson Museum of Art
D'Iberville High School Warrior Pride Band Boosters	Gulf Coast Marathon	Main Street Pascagoula	National Multiple Sclerosis Society	Resurrection Catholic School Baseball	West Mobile County Girls Softball
Disability Connection	Gulf Coast Running Club	Melange Dance Company	Northshore Community Foundation	Ronald McDonald House of Charities of Mobile	Westminster Preschool
Distinguished Young Women Mississippi & Jackson County Dream Program	Gulf Coast Symphony Orchestra	Mississippi Arts Commission	Ocean Springs Athletic Foundation	Salvation Army of Jackson County	Westside Athletic Association
East Central Civic Association	Gulf Coast Tourism Fund	Mississippi Association of Conservation Districts	Ocean Springs Chamber of Commerce	Satsuma High School Baseball	Wildlife Care & Rescue Center
East Central Girls Softball League	Gulf Coast Women's Center for Nonviolence				William Carey University
East Central High School Band Boosters	Gulf of Mexico Alliance				Young Men's Business Club (YMBC)
	Habitat for Humanity, MS Gulf Coast				Zonta Club of Pascagoula
	Hancock County Chamber of Commerce				
	Helena Girls Softball League				





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