



pascagoula refinery

2016 report to our community

human energy®



letter from our refinery general manager

Friends,

On behalf of all of us at the Pascagoula Refinery, it is with great pride that I share with you this Report to Our Community.

Chevron's vision is to be the global energy company most admired for its people, partnership and performance.

This report highlights how we are working to excel in each of those areas to achieve both our company's vision and our community's vision for improving the quality of life for residents of Jackson County, the coastal region and the entire state of Mississippi.

This was a busy year for the Chevron Pascagoula Refinery. More than 1,500 employees and a daily average of roughly 2,500 contractors worked almost 7 million hours to provide high-quality energy products to our customers and value to our investors. We work hard to operate safely and responsibly, to be a good corporate citizen, and to be a partner in the community's progress.

Chevron has been part of Jackson County for more than 50 years, and throughout that time we have been proud to support programs that help make this community such a special place. In 2016, Chevron employees volunteered more than 8,300 hours with organizations and non-profits throughout the area. Overall, employees pledged nearly \$435,000 in charitable donations this year, which was combined with contributions from Chevron to total nearly \$1 million.

We also continued our efforts in economic development, our investment in local students, and our focus on health and the environment. Whether expanding STEM education in Jackson County schools, encouraging environmental stewardship, or collecting food and toys to benefit local families in need, we are grateful for the people and partnerships that make these efforts successful.

Sincerely,



Bruce Chinn
Pascagoula Refinery General Manager



Chevron's vision is to be *the* global energy company most admired for its people, partnership and performance.



people

people

We are Chevron Pascagoula Refinery. We are energy experts. We are operators, mechanics, inspectors, engineers, and professionals.

Chevron fuels innovation, growth, and progress around the world and in our backyard. We harness the power of human energy. Whether partnering with non-profits, participating in the annual United Way campaign, or supporting employees and retirees who volunteer their time and talents, the Pascagoula Refinery makes a positive difference.

Inclusion and diversity are key drivers of our success. Our eight employee networks provide opportunities for enrichment and professional development, as well as venues for strengthening relationships and communication. The Pascagoula Refinery was one of 12 corporations honored by ourMississippi Magazine in 2016 for our diversity efforts.

We are human energy.





retirees stay connected, informed

Members of the Chevron Retirees Association join together periodically to hear from guest speakers and remain informed about the company's operations. The Pascagoula Refinery also hosts a holiday banquet for retirees each year, with attendance for the 2016 event nearing 400 people.

training to protect wildlife

Chevron volunteers completed a hands-on workshop to learn how to respond to waterfowl during an oil spill.

The Oiled Wildlife Response Workshop was taught by experts from the Wildlife Center of Texas and hosted by the Pascagoula River Audubon Center (PRAC) to train Chevron and PRAC volunteers on how to capture, triage and clean wildlife.



refinery honored for diversity practices

Chevron was among 12 corporations honored for their diversity efforts at the 3rd annual ourMississippi Honors Gala in 2016. The event, hosted by ourMississippi Magazine, recognizes Mississippi corporations for their efforts in promoting diversity and inclusion.



helping out by stocking up

The Finance group at the Pascagoula Refinery set aside time to help stock the food pantry at The Salvation Army in Pascagoula. They also sorted and moved goods, removed any expired food items, and leveled the pantry shelves.



hands-on help at CASA

The Human Resources team at the Pascagoula Refinery completed a service project for the Jackson County Court Appointed Special Advocates (CASA) in July. Volunteers assembled marketing materials, including blue CASA ribbon pins and painted CASA logo plaques. The materials are used during CASA events throughout the year.



specialized training for volunteer firefighters

More than 60 volunteer firefighters from stations in Jackson, George and Mobile (Ala.) counties attended the free annual training event hosted by the Pascagoula Refinery Plant Protection Department in April.





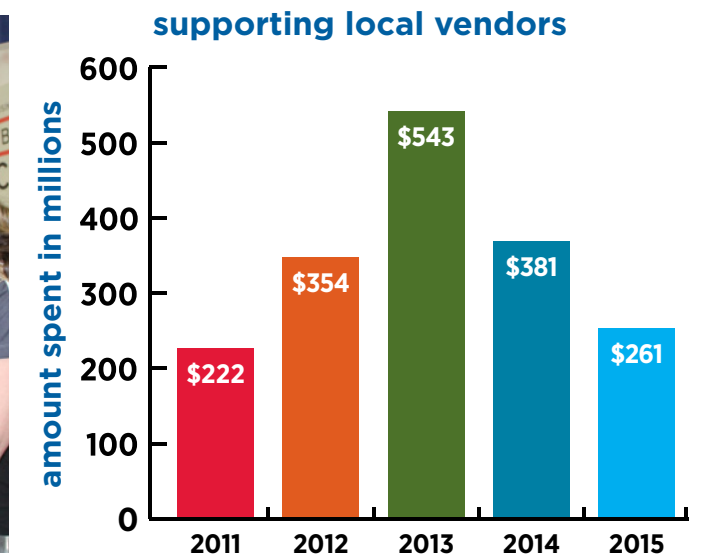
partnership

partnership

Chevron gives back to the community, and conducts business in a responsible and ethical way. By partnering with local communities and nonprofit organizations, we can amplify our positive impact in the communities where we operate.

Chevron is committed to supporting employees, retirees, contractors, and their families and friends in their efforts to strengthen communities through hands-on volunteerism. In 2016, Pascagoula Refinery employees logged more than 8,300 volunteer hours and pledged more than \$435,000 in donations to charitable organizations.

We drive economic success by supporting local suppliers, encouraging economic development, and investing in major projects. Chevron works with groups like our Chamber of Commerce to strengthen local business. Over the last five years, Chevron spent more than \$1.7 billion with Jackson County vendors.





building houses, strengthening communities

In July, Pascagoula Refinery volunteers pitched in to help Habitat for Humanity of the Mississippi Gulf Coast build a new home in Pascagoula. This was the refinery's second year to partner with Habitat for Humanity.



fueling schools

Fuel Your School is an innovative collaboration between Chevron and DonorsChoose.org to help fund eligible classroom projects.

In 2016, local fuel purchases raised \$50,000 to benefit more than 7,400 students. The Refinery also contributed an additional \$131,700 to DonorsChoose.org projects through a corporate sponsored initiative.

celebrating stewardship

Chevron Pascagoula Refinery celebrated Earth Day with a series of events and outreach activities.

On April 21, Chevron and Mississippi Power hosted more than 100 environmental and community partners for an appreciation dinner.

The following day, nearly 200 students from Magnolia Middle School in Moss Point visited the Pascagoula River Audubon Center to participate in hands-on Earth Day activities. Chevron sponsored the event, and refinery volunteers led some of the activities.

On April 23, Chevron volunteers helped collect waste at Jackson County's annual Household Hazardous Waste Collection event in Gautier.



cleaning our coastline

Nearly 30 volunteers from the Pascagoula Refinery partnered with the Pascagoula River Audubon Center for the Mississippi Coastal Cleanup in October. The group collected 30 bags of trash in the Bayou Chicot area of Pascagoula.



learning by doing

More than 150 students from across South Mississippi learned more about science, technology, engineering and math (STEM) with interactive exhibits at the STEM Zone at the Mississippi Gulf Resort Classic in March.

Each hands-on learning area demonstrated the science behind various elements of golf. The STEM Zone is one of several innovative initiatives Chevron supports to expand interest in STEM among students of all ages.



performance

We're a global team united by a shared set of values, called The Chevron Way. From our volunteering initiatives to our commitment to diversity and inclusion, you'll see that our values are so much more than words on paper – they're our way of life. We demonstrate this in the work we do, and the way we do it.

safety and environmental performance

Approximately 1,500 employees and more than 5,000 contractors representing more than 330 companies worked nearly 7 million man hours at the Pascagoula Refinery in 2016. We are proud to lead the industry in safety, and were awarded the corporation's prestigious Zero Is Attainable award in recognition of our facility's injury-free* operation.

Environmental stewardship is a priority for the Pascagoula Refinery, and this year we continued our support of organizations like The Nature Conservancy and the Pascagoula River Audubon Center.

*Recognition for 1st, 2nd and 3rd Quarters of 2016

performance



leading our industry

Since the Pascagoula Refinery began operating in 1963, we have grown to be Chevron's largest domestic refinery, and one of the top petroleum refineries in the country. We process an average of 330,000 barrels of crude oil per day - enough to cover a football field to a depth of 32 feet - to manufacture gasoline, diesel, jet fuel, premium base oil and chemicals that are used as building blocks in plastics, garments, toys and other essential products.



gasoline production daily
5.6 million
gallons



training tomorrow's workforce

We rely on highly-qualified professionals to operate our facility. To make sure the next generation of employees is prepared for high-tech manufacturing jobs, we support workforce development programs like the Process Operations Technology curriculum at Mississippi Gulf Coast Community College.

what can you make from a barrel of oil?

Researchers broke down a typical barrel of domestic crude oil into what could be produced from it. Here's what just one barrel of crude oil can produce:



economic impact

The Pascagoula Refinery generated a direct economic impact of more than \$746 million last year.[†] We are the county's largest tax payer, contributing \$21.7 million in property taxes to Jackson County and \$26.6 million to Pascagoula-Gautier School District in 2016.



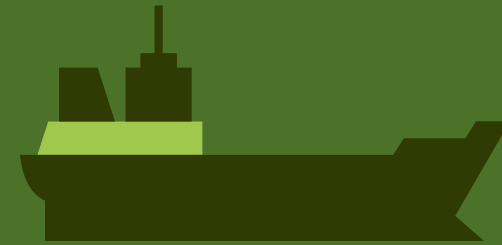
\$746
million
direct economic impact



\$21.7
million
in property taxes



\$26.6
million
in school taxes



26th largest port in the country*

Shipping via barge and tanker are an integral part of our business. The Port of Pascagoula is ranked as the 25th largest port* in the United States. If the Pascagoula Refinery wharf was an independent port, we would be the approximately 26th largest port in the country.



[†]2015 data *Source: US Army Corps of Engineers Navigation Data Center, www.navigationdatacenter.us/wcsc/porttons15.html

supporting community partners

In 2016, through contributions, sponsorships, in-kind donations, and volunteer hours, we supported over **200 organizations in Jackson County** and surrounding areas, including:

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|---|---|--|--|---|---|
| Adrienne's House Domestic Violence Shelter | East Central Civic Association | Home of Grace | Mims Park Athletics | Moss Point Touchdown Club | South Alabama Soccer Assoc. |
| Alpha Phi Alpha Fraternity, Inc. Xi Zeta Lambda Chapter | East Central Girls Dixie Youth Softball Darlings | Institute for Compatible Development | Mississippi Arts Commission | NAACP, Mississippi | St. Martin Dixie Youth Baseball |
| American Cancer Society | East Central Girls Softball | Jackson County, Miss. | Mississippi Assoc. of Blacks in Energy | National Assoc. of State Drug Enforcement Agencies | St. Martin High School |
| American Heart Association | East Central High School Baseball Boosters | Jackson County CASA | Mississippi Assoc. of Coaches | National Multiple Sclerosis Society | The Nature Conservancy of Mississippi |
| American Legislative Exchange Council - MS Chapter | East Central High School Lady Hornets Softball | Jackson County Civic Action | Mississippi Assoc. of Conservation Districts | Ocean Springs Athletic Assoc. | The Ohr-O'Keefe Museum of Art, Inc. |
| American Red Cross | East Central High School Cheerleaders Boosters Club | Jackson County Conservation District | Mississippi Assoc. of Partners in Education | Ocean Springs Baseball Organization | Theodore (AL) Athletic Assoc. (Boys Baseball) |
| Azalea Trail Run | East Central Men's Club | Jackson County Economic Development Fdn. | Mississippi Assoc. of Supervisors | Ocean Springs Education Fdn. | The University of Southern Mississippi |
| Backpack Buddies | East Central Soccer Booster Club | Jackson County Exceptional School | Mississippi Center for Nonprofits | Ocean Springs High School Cheerleaders | Treherm Charitable Fdn. |
| Bacot McCarty Foundation | East Central Touchdown Club | Jackson County Historical & Genealogical Society | Mississippi Children's Museum | Ocean Springs High School Lady Greyhounds Softball Boosters | Tougaloo College |
| Belforest Volunteer Fire Dept. | East Central Volleyball | Jackson County Literacy Council | Mississippi Coastal Cleanup | Ocean Springs High School Lady Greyhounds Basketball | United Way for Jackson & George Counties |
| Bethesda Free Clinic | East Central Youth Baseball | Jackson County Recreation Department | Mississippi Commission for Volunteer Service | Ocean Springs High School Touchdown Club | University of South Alabama |
| Biloxi Little Theatre | Excel By 5 | Jackson County School District | Mississippi Delta Council | Ocean Springs School District | U.S. Air Force Auxiliary (Civil Air Patrol) |
| Boy Scouts of America | Explosion of Excellence, George County | Jackson County Senior Citizens | Mississippi Department of Marine Resources | Our Daily Bread | US Oil & Gas Association, Miss./Ala. Division |
| Boys & Girls Club of Jackson County | Explosion of Excellence, Jackson County | Jackson County Sheriff's Dept. | Mississippi Development Authority | Pascagoula Athletic Assoc. (Athletic Hall of Fame) | USA International Ballet Competition |
| Business & Industry Political Education Committee | Faith Academy Baseball | Jackson County Sheriff's Mountd Patrol | Mississippi Early Childhood Programs | Pascagoula Dixie Youth Baseball | Vanceleave High School Cheerleaders |
| Central Gulf Industrial Alliance | Friends of Jackson County Animal Shelter | Jackson County Youth Court | Mississippi Economic Council | Pascagoula Girls Softball | Vanceleave High School Dance Team |
| Chamber of Commerce, Covington County | Friends of the Library | Jackson County Vo-Tech Center | Mississippi Energy Institute | Pascagoula High School Cheerleaders | Vanceleave High School Track & Cross Country Team |
| Chamber of Commerce, George County | Gautier Gator Dugout Club | Jackson-George Regional Library System | Mississippi Gulf Coast Blues Commission, Inc | Pascagoula High School Dugout Club | Vanceleave Homerun Club |
| Chamber of Commerce, Greater Picayune Area | Gautier High School Soccer | Jackson State University | Mississippi Gulf Coast Community College Fdn. | Pascagoula Home Run Club | Vanceleave Merchants Assoc. |
| Chamber of Commerce, Jackson County | Gautier High School Softball | Jobs for Mississippi Graduates, Inc. | Mississippi Gulf Coast Council of Garden Clubs | Pascagoula Men's Club | Vanceleave Quarterback Club |
| Chamber of Commerce, Ocean Springs | Gautier Pride | Junior Auxiliary of Biloxi-Ocean Springs | Mississippi Gulf Coast Marathon | Pascagoula Pride | Vanceleave Youth Baseball |
| Chamber of Commerce, St. Martin/D'iberville | Gautier Rotary Club | Junior Auxiliary of Pascagoula-Moss Point | Mississippi Gulf Coast YMCA | Pascagoula Quarterback Club | Victory Health Partners |
| Chevron Retirees Assoc.-Central Miss. Magnolia Chapter | George County High School Baseball Team | Kappa Alpha Psi-Gulfport Alumni Chapter | Mississippi Gulf Resort Classic Fdn, Inc. | Pascagoula Parks and Recreation | Volunteers in Medicine |
| City of Gautier | George County High School Dance Team | Kiwanis Club of Pascagoula | Mississippi Main Street Assoc. | Pascagoula River Audubon Center | Walter Anderson Museum of Art |
| City of Mobile Parks & Recreation | Grand Bay National Estuarine Research Reserve | Land Trust for the Mississippi Coastal Plain | Mississippi Manufacturers Assoc. | Pascagoula Rotary Club | West Mobile Youth Athletic Assoc. |
| City of Moss Point | Gulf Coast Business Council | LaPoint Krebs Foundation | Mississippi Maritime Museum | Pascagoula Gautier School District | West Mobile Youth Soccer Assoc. |
| City of Ocean Springs | Gulf Coast Center for Non-Violence | Live Oak Arts Festival | Mississippi Municipal League | Pascagoula Youth Baseball | Westside Athletic Association |
| City of Pascagoula | Gulf Coast Community Foundation | Louisiana Flood Victims | Mississippi Senior Olympics (Special Olympics Event) | Project Lead The Way, Inc. | Wild at Heart Rescue, Inc. |
| Coast Community Concert Assoc. | Gulf Coast School Boards Association | Lynn Meadows Discovery Center | Mississippi State University Extension Service | Public Education Forum (MS Scholars & Tech Masters) | Wildlife Care & Rescue Center |
| Collins Mutual Aid Group | Gulf Coast Strikers Baseball | Magnolia Classic Cruisers | Mississippi Wildlife Federation | Resurrection Alumni | Williams Syndrome - Gulf Coast Region |
| Construction Workforce Development Center Services | Gulf Coast Symphony Orchestra, Inc. | March of Dimes | Mississippi Wildlife Federation | Resurrection Middle School Athletics | Willow Farms All-Breed Canine Equine Rescue, Inc. |
| Corpus Christi School | Habitat for Humanity of the MS Gulf Coast | Mary C. O'Keefe Cultural Center | Mississippi Wildlife Federation | Ronald McDonald House | Writers Unlimited |
| D'iberville Youth Baseball | Higher Education Appreciation Day | M.B. Swayze Education Foundation | Mississippi Wildlife Federation | Salvation Army | Young Men's Business Club of Moss Point |
| Distinguished Young Women - Mississippi | | McGill Toolen Catholic High School (Baseball Boosters) | Mississippi Wildlife Federation | Satsuma Youth Football | Youth Health Coalition Childhood Obesity Initiative |
| Ducks Unlimited - Dog River Chapter | | Melange Dance Company | Mississippi Wildlife Federation | Semmes Baseball Assoc. | Zonta Club of Pascagoula Area |
| East Central Basketball Boosters Club | | | Mississippi Wildlife Federation | Singing River Art Assoc. | |
| | | | Mississippi Wildlife Federation | Singing River Chorale | |

chevron pascagoula refinery 2016 facts

property taxes 2015

\$48.35 million
county:

\$21.7 million

schools:

\$26.6 million



1,593

total employees (excluding contractors)
Approximately 2,500 contractors

annual payroll 2015

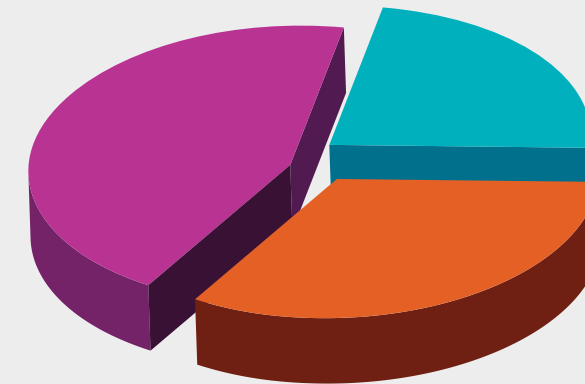
\$485 million

includes contractors not working on capital projects

Direct local economic impact \$746 million

in Jackson County \$261 million

spent on goods and services



In Jackson County, we focus our community engagement program in the following areas:

- Environment and Health/Social Well-being, Other: **23%**
- Economic Development: **33%**
- Education: **44%**

More than \$800,000
contributed by employees
and company to area non-profits



Over 8,300 hours volunteered

crude oil processed daily
330,000 barrels

1 barrel = 42 gallons

pascagoula refinery products

gasoline: 41% | diesel: 20%
jet fuel: 16% | chemicals: 5%
base oil: 5% | other: 13%

process water usage daily

13 million gallons



electric power usage monthly

143.8 million Kilowatt Hrs.






Chevron



Chevron Pascagoula Refinery

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