

pascagoula refinery

2017 report to our community

human energy®



the chevron way

getting results the right way

The Chevron Way is the foundation for our company's culture. It explains who we are, what we believe, how we achieve and where we aspire to go.

It establishes a common understanding not only for us, but for all who interact with us.

letter from our refinery general manager

Dear community member,

Chevron's vision is to be the global energy company most admired for its people, partnership and performance. At the heart of this vision is The Chevron Way.

All of us at Chevron are proud of our role in improving the quality of life worldwide by providing energy and positively contributing to the communities where we operate. But we're especially proud of the way we achieve these results – the right way, The Chevron Way.

The refinery celebrates its 55th anniversary this year. Since the refinery began operating in 1963, Chevron has worked hard to operate safely and responsibly, to be a good corporate citizen, and to be a partner in our community's progress.



As you read through this sampling of our work here in Pascagoula and the surrounding area during the last year, I hope you get a sense of our commitment to operating with integrity. People are at the heart of our business. Whether expanding STEM education in Jackson County schools, encouraging environmental stewardship, or collecting food and toys to benefit local families in need, we are grateful for the people and partnerships that make these efforts successful.

Sincerely,
Chris Cavote
Pascagoula Refinery General Manager

the chevron way evolution

Ever since a small group of wildcatters struck oil in Pico Canyon outside Los Angeles in the 1870s, Chevron has developed the energy that improves lives and powers the world forward.

Through our family of companies, our people have demonstrated our vision and values for more than a century.

In one of our earliest examples of community engagement, Standard Oil Company founder John D. Rockefeller pledged the modern-day equivalent of over \$2 million dollars in relief to the victims of San Francisco after the devastating 1906 earthquake and fire.

110 years later, Fortune magazine named Chevron among the top 20 most generous Fortune 500 companies for our contributions to global health and economic development.



At the 1915 Panama Pacific International Exposition, Standard Oil Company of California was awarded highest honors for its business morals and practices.

With the publishing of the "Standard Oil Spirit", we strengthened the partnership between our workers and management.

Decades later that message would evolve into "What we believe," which included a significant pledge to support education by assisting schools.

In 1977, we were a charter signatory of the Sullivan Principles, which were

created to oppose South African apartheid.

In 1999, we endorsed the Global Sullivan principles, which support Universal Human rights.

Since 2004, Chevron has achieved a rating of 100 percent on the Human Rights Campaign Corporate Equality Index, which ranks US companies committed to lesbian, gay, bisexual and transgender equality in the workplace.



Since 1989 our 'Mission, Values and Objectives' have emphasized environmental concerns as a top priority.

We continue to protect biodiversity in the areas where we operate, including our Barrow Island quarantine management system, which protects 24 species and subspecies of plants and animals that appear nowhere else on earth.

In 1995 we published our first Chevron Way, linking our company's vision and values to the way we do business.

Today, our workforce operates in more than 100 countries, and The Chevron Way endures as the fundamental guide to our company's core values – it's the essential statement of who we are, what we believe, how we achieve and where we aspire to go.

The Chevron Way has stood the test of time. It's an integral part of our past and present. And it shows us the way to future success as we continue to develop the energy that improves lives and powers the world forward.



At the heart of The Chevron Way is our vision... to be the global energy company most admired for its people, partnership and performance.



enabling human progress

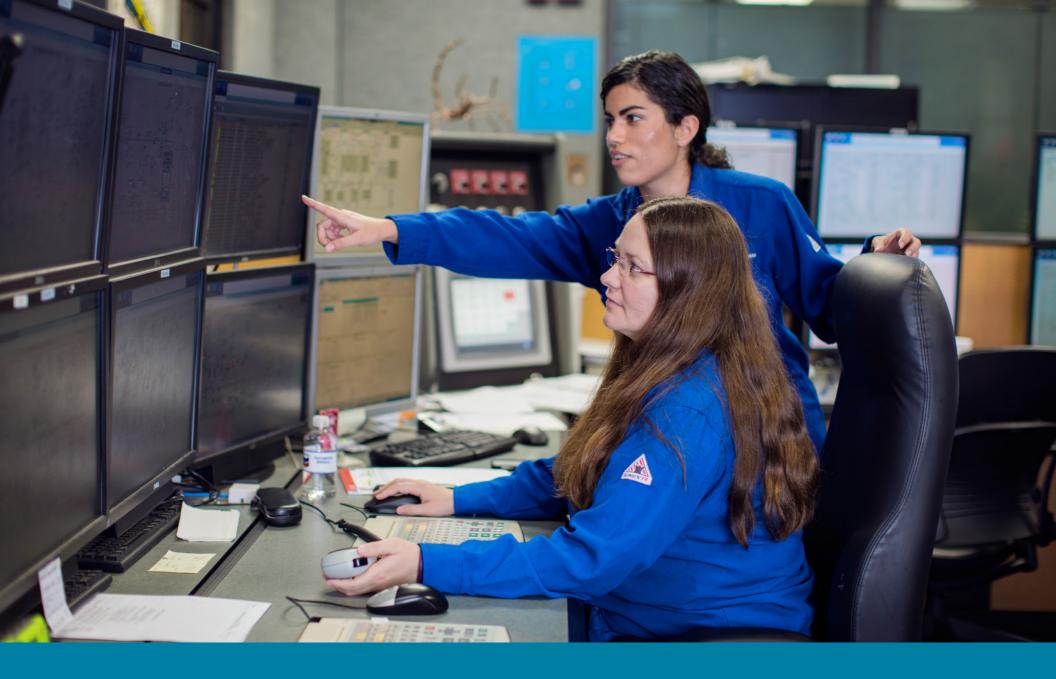
We develop the energy that improves lives and powers the world forward.



our values

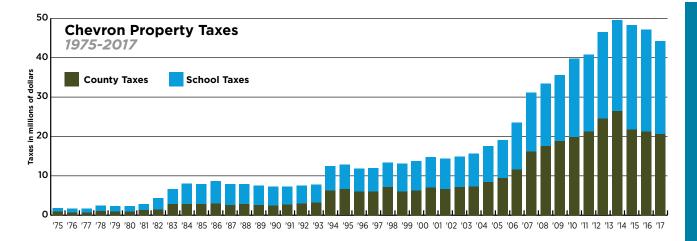
Our company's foundation is built on our values, which distinguish us and guide our actions to deliver results. We conduct our business in a socially and environmentally responsible manner, respecting the law and universal human rights to benefit the communities where we work.

high performance
diversity and
inclusion
integrity and trust
protect people and
the environment
partnership



high performance

We are passionate about delivering results, and strive to continually improve. We hold ourselves accountable for our actions and outcomes. We apply proven processes in a fit-for-purpose manner and always look for innovative and agile solutions.



what can you make from a barrel of oil?

Researchers broke down a typical barrel of domestic crude oil into what could be produced from it. Here's what just one barrel of crude oil can produce:



economic impact

The Pascagoula Refinery generated a direct economic impact of more than \$820 million last year. We are the county's largest tax payer, contributing \$20.6 million in property taxes to Jackson County and \$23.67 million to Pascagoula-Gautier School District for 2017.







\$23.67 million

Since the Pascagoula Refinery began operating in 1963, we have grown to be Chevron's largest domestic refinery, and one of the top petroleum refineries in the country. We process an average of 330,000 barrels of crude oil per day – enough to cover a football field to a depth of 32 feet – to manufacture gasoline, diesel, jet fuel, premium base oil and chemicals that are used as building blocks in plastics, garments, toys and other essential products.





diversity and inclusion

We learn from and respect the cultures in which we operate. We have an inclusive work environment that values the uniqueness and diversity of individual talents, experiences and ideas.

employee networks connect, inform



Last year, an estimated 20,000 employees – nearly 40 percent of our regular workforce – participated in Chevron's many employee networks that celebrate and explore diversity. These networks act as a resource for attracting and retaining new talent, providing formal mentoring and coaching to facilitate the transfer of knowledge, skills and experiences throughout the company, and enhance Chevron's reputation through community activities and outreach.

employees championed several community service projects in 2017:

Deborah Washington Memorial Soap Box Derby

Jackson County Literacy Council book drive

Installation of handicap accessible playground equipment

Annual 5K Charity Run

Hygiene products drive for veterans

Dragon Boat Races benefitting United Way

Backpack Buddies of Pascagoula

Box Tops for Education

Moss Point School District BEN Scholarships

Moss Point High School mentoring program

Toy Drive for Salvation Army and St. Mary's Home



chevron scores 100% on equality index

Chevron has received a 100% score on the 2017 Human Rights Campaign (HRC) Corporate Equality Index (CEI).

This is the 12th year in a row that the company has received a perfect score and was deemed among the "Best Places to Work for LGBT Equality." This year, an impressive 517 achieved a 100% score. Chevron remains the largest Fortune 1000 company with a perfect score on the CEI.

Our perfect score on the HRC Corporate Equality Index is a reflection of Chevron's commitment and dedication to workplace equality and the embodiment of Chevron Way values.

refinery receives state-wide honor

For the second year in a row, Chevron was honored for the company's diversity efforts at the annual ourMississippi Honors Gala in Tupelo, Miss. The fourth annual event was hosted by ourMississippi Magazine to recognize Mississippi corporations for their efforts in promoting diversity and inclusion.





integrity and trust

We are honest with ourselves and others, and honor our commitments. We trust, respect and support each other. We earn the trust of our colleagues and partners by operating with the highest ethical standards in all we do.



volunteers, city partner to make playground more accessible

Chevron employees rolled up their sleeves on behalf of the ENABLED Employee Network to help workers with the City of Pascagoula install a new handicap-accessible merry-go-round at Beach Park in Pascagoula. The equipment was purchased by Chevron as part of an ongoing project to provide more accessible playground areas at local parks.



chevron sponsors industrial trade show

Chevron was proud to once again sponsor the Jackson County Industrial Trade Show, where local small businesses showcase their products and services to the manufacturing and large industries in the county.

The event has grown over the past 27 years, and aligns with the Pascagoula Refinery's goal to source goods and services locally. Chevron spent \$284.3 million with Jackson County vendors and contractors in 2017. Sourcing locally and supporting our Jackson County Chamber of Commerce are two important ways Chevron benefits our local economy.



friendly competition benefits backpack buddies

Employee networks at Chevron Pascagoula Refinery hosted a friendly competition throughout the month of July to benefit children in the Pascagoula Gautier School District through the Backpack Buddies program.

Employees collected a total of 16,171 items and \$3,845 in monetary donations (more than \$7,000 when matched by a corporate contribution).

veterans network unveils memorial, commissions new flag

The Veterans Employee
Network at the Chevron
Pascagoula Refinery
championed a project to
commission a Veterans
Memorial and install an
outdoor American flag at the
refinery's PNC campus. Moss
Point High School NJROTC
Color Guard presented colors
during the ceremony.





protect people and the environment

We place the highest priority on the health and safety of our workforce and protection of our assets, communities and the environment. We deliver world-class performance with a focus on preventing high-consequence incidents.

chevron celebrates earth day, supports environmental events

Chevron Pascagoula Refinery celebrated Earth Day with a series of events and outreach activities.

On April 13, nearly 200 students from Magnolia Middle School in Moss Point visited the Pascagoula River Audubon Center to participate in hands-on Earth Day activities, including water sampling and garden planting. Chevron sponsored the event, and refinery volunteers led some of the activities.



That evening, Chevron and Mississippi Power hosted nearly 100 environmental and community partners for an appreciation dinner. Corporate attorney and impassioned environmentalist Graham Wisner provided the keynote address, sharing his personal journey to protect hundreds of acres of the Pascagoula Swamp from development in the 1970s.



On April 22, Chevron volunteers helped collect waste at Jackson County's annual Household Hazardous Waste Collection event in Gautier. Hundreds of vehicles lined up to responsibly dispose of paint, cleaning supplies, motor oil and other types of household waste.

Chevron also sponsored Earth Day events with the City of Gautier and Pascagoula River Audubon Center in Moss Point, and was a signature sponsor for the City of Pascagoula's Paddlepalooza, Pascagoula Run and Free Flowin' on the Riverfront events.



pitching in and cleaning up

Nearly 30 volunteers from Chevron Pascagoula Refinery partnered with Mississippi Department of Marine Resources and Pascagoula River Audubon Center for the Mississippi Coastal Cleanup in November. The group focused on an inshore and land-based cleanup in the Bayou Chicot area of Pascagoula, gathering more than 40 bags of trash.



chevron partners with audubon to measure water quality

Chevron's environmental department teamed up with the Pascagoula River Audubon Center to conduct water quality testing in Bayou Chicot in Pascagoula.

With the data, staff members at the Audubon Center will better understand changes made to the Pascagoula River system, the impact the local community has on the river system and how to conserve the existing habitats.



partnership

We build trusting and mutually beneficial relationships by collaborating with our communities, governments, customers, suppliers and other business partners. We are most successful when our partners succeed with us.

chevron, fuel your school pump \$210,000 into local schools

Chevron contributed \$210,000 to local public school projects in October and November through the annual Fuel Your School program and an additional company contribution.

Chevron's 2017 Fuel Your School program generated



\$50,000 to help fund 70 classroom projects, including 33 focused on science, technology, engineering and math (STEM), to help connect real world experiences to classroom learning for 8,803 students at 33 Jackson County public schools.



\$1.2 million fab lab coming to Vancleave

Representatives from Chevron Pascagoula Refinery, the Fab Foundation and Jackson County School District unveiled plans for a \$1.2 million Fab Lab in Vancleave, Miss. A Fab Lab is a platform for learning and innovation: a place to play, to create, to learn, to mentor and to invent. The stationary Fab Lab and mobile unit will be available to students throughout Jackson County, and to the community. Learn more at www.fablabjacksoncounty.org



refinery sponsors marathon for kids

Kids of all ages completed the 1.2 mile Mississippi Gulf Coast Chevron Kids Marathon. In Partnership with Let's Go Gulf Coast, Chevron encourages families and communities to live a more active lifestyle.



give. volunteer. advocate. live united.

The mission of the United Way for Jackson & George Counties is to increase the organized capacity of people to care for one another. Funds donated by Chevron and its employees traditionally account for more than 30 percent of the organization's annual fundraising campaign. Chevron hosted an onsite information fair for employees to learn more about the United Way of Jackson & George Counties and its 19 member agencies.

supporting community partners

In 2017, through contributions, sponsorships, in-kind donations, and volunteer hours, we supported over

200 organizations in Jackson County and surrounding areas, including:

Alcorn State University Adrienne's House Alpha Phi Alpha Fraternity Alma Bryant Athletic Booster American Assoc of Blacks in **Energy Gulf Coast Chapter** American Cancer Society American Heart Assoc. American Legislative Exchange Council, MS Chapter American Red Cross Audubon Mississippi Azalea Trail Fun Backpack Buddies Bacot McCarty Fdn Baker High School Football Belforest Volunteer Fire Department Bernice Causev Middle School Bethesda Free Clinic Biloxi High School Diamond Club **Bov Scouts** Boys & Girls Club of Jackson County **Business & Industrial Political Education Committee** Central Gulf Alliance City of Gautier City of Moss Point City of Ocean Springs City of Pascagoula Coast Community Concert Coastal Conservation Assoc. Collins Mutual Aid Community in Action Event Corpus Christi School, Mobile Covington County Chamber of Commerce Cruisin' The Coast - Pascagoula D'Iberville/St. Martin Chamber of Commerce **Deborah Washington Memorial** Soap Box Derby Delta Council Distinguished Young Women -

Mississippi

Chapter

Ducks Unlimited - Dog River

East Central Civic Association

East Central Boys Soccer

East Central Girls Baseball

East Central Girls Soccer

East Central High School

East Central Middle School

East Central Lower Elementary East Central HS Lady Hornets Softball East Central Men's Club East Central Touchdown Club East Central Volleyball East Central Youth Baseball Excel By 5 Inc. Explosion of Excellence, all Jackson County high schools Explosion of Excellence, George Co. High School Fab Lab Jackson County Faith Academy Friends of Jackson County **Animal Shelter Pets** Friends of Scouting Friends of the Library Gautier Gator Dugout Club Gautier High School **Gautier Pride** Gautier Mullet Festival Gautier Quarterback Club **Gautier Rotary Foundation** George County Chamber of Commerce George County High School George County Middle School George County Quarterback Club Grand Bay NERR Greater Picavune Area Chamber of Commerce **Gulf Coast Business Council** Gulf Coast Community Fdn Gulf Coast School Boards Association **Gulf Coast Symphony Orchestra** Gulf Coast Women's Center for Nonviolence Hancock County Chamber of Commerce Helena Girls Softball League Habitat for Humanity, MS Gulf Coast **Higher Education Appreciation** Day Home of Grace Hurricane Harvey Relief Efforts International Ballet - Mississippi Jackson Co. Sheriff's Patrol **Jackson County Animal Shelter**

Jackson County CASA

Commerce

Jackson County Chamber of

Jackson County Conservation District Jackson County Economic Development Foundation Jackson County Fair Assoc. Jackson County Historical & Genealogical Society Jackson County Industrial Trade Show Jackson County Literacy Council **Jackson County Recreation** Jackson County Regional Library Mississippi Economic Council Jackson County Republican Women Jackson County School District Jackson County Services Complex Jackson County Sr. Citizens Jackson County Vo-Tech Center Jackson County Youth Court Jackson State University Jobs for Mississippi Graduates, Jr. Achievement of Mobile Jr. Auxiliary of Biloxi-Ocean Springs Jr. Auxiliary of Pascagoula Kappa Alpha Psi - Gulfport Alumni Chapter Kiwanis Club of Pascagoula Lady Greyhounds Softball Boosters Land Trust of the Miss. Coastal Plain LaPoint Krebs Foundation Project Live Oak Arts Festival Lynn Meadows Discovery Center M. B. Swayze Education Foundation Magnolia Classic Cruisers Main Street Alumni Association Main Street Pascagoula March of Dimes Foundation Melange Dance Company McGill Toolen Cheerleaders Mims Park Athletics MS Gulf Coast Community College Fdn MS Gulf Coast Youth Health Coalition Miss. Assoc. of Conservation

Miss. Center for Nonprofits

Miss. Municipal League Youth Leadership Summit Mississippi 4-H Mississippi Arts Commission Mississippi Association of Blacks in Energy Mississippi Bicentennial Celebration Mississippi Commission for Volunteer Service Mississippi Early Childhood Mississippi Energy Institute Mississippi Gulf Coast Community College Mississippi Gulf Coast YMCA Mississippi Gulf Resort Classic Fdn Mississippi Manufacturers Association Mississippi Minority Alliance Mississippi Senior Olympics, Inc. Mississippi State University Moss Point Fire Department Moss Point Active Citizens Moss Point School District Moss Point Touchdown Club MS Association of Coaches MS Association of Partners in Education MS Association of Supervisors MS Commission for Volunteer Services MS Department of Marine Resources MS Gulf Coast Blues Commission, Inc. MS Gulf Coast Community College MS Gulf Coast Council of Garden Clubs MS Gulf Coast YMCA MS Maritime Museum MS Wildlife Federation **NAACP** National Assoc. of State Drug **Enforcement Agencies** National Multiple Sclerosis Society Ocean Springs Athletic Fdn. Ocean Springs Elementary School Ocean Springs Chamber of Commerce T

Ocean Springs Education Foundation Ocean Springs High School Baseball Organization Ocean Springs High School Cheerleaders Ocean Springs High School Lady Hornets Ocean Springs High School Touchdown Club Ocean Springs Middle School Band Ocean Springs School District Our Daily Bread Pascagoula Athletic Assoc. (Hall of Fame) Pascagoula Fire Department Pascagoula Girls Softball Pascagoula High School Athletics Pascagoula High School Flight Night Pascagoula High School Quarterback Club Pascagoula High School Cheerleaders Pascagoula High School Dugout Club' Pascagoula Men's Club Fdn Pascagoula Parks & Recreation Pascagoula Pride Pascagoula Public Library Pascagoula River Audubon Center Pascagoula Rotary Club Pascagoula Gautier School District Pascagoula Youth Baseball Prevention & Safety Services Project Lead the Way Resurrection Catholic School Ronald McDonald House of Charities of Mobile Salvation Army of Jackson County Satsuma Youth Football Satsuma School Fishing Team Saving Our Health Campaign Semmes Baseball Assoc. **SEMTA** Singing River Art Association Singing River Chorale Singing River Healthplex (Shape Up Pascagoula) **Singing River Services** Singing River Soccer Club

So. Alabama Soccer Assn Soulshine Benefit Foundation St. Jude St. Martin Boys Baseball Susan G Koman Breast Cancer The Nature Conservancy The Ohr-O'Keefe Museum of Art. Inc. The Senior Center of South Pearl River County The University of Southern Mississippi Theodore Athletic Assn Tougaloo College Trehern Foundation U. S. Air Force Auxiliary (The Civil Air Patrol) United Way for Jackson & **George Counties** United Way of South Mississippi University of South Alabama College of Engineering US Oil & Gas Association Vancleave High Schools Vancleave Middle School Vancleave Homerun Club Vancleave High School Cheerleaders Vancleave High School Dance Vanlceave High School Marching Vancleave High School Track & Cross Country Vancleave High School Soccer Booster Club Vancleave Youth Baseball Victory Health Partners Volunteers of America Volunteers in Medicine Gautier Walter Anderson Museum of Art West Mobile County Park West Mobile County Girls Softball Westside Athletic Assn Wild at Heart Rescue. Inc. Wildlife Care & Rescue Center Williams Syndrome - Gulf Coast Region Willow Farms All-Breed Canineequine Rescue Inc. Zonta Club - Arts & Crafts **Festival**

chevron pascagoula refinery 2018 facts

property taxes 2017

\$44.27 million

jackson county:

\$20.6 million

pascagoula-gautier school district:

\$23.67 million

Direct local economic impact

\$820.3 million

annual payroll 2017 \$536 million

includes contractors not working on capital projects

in Jackson County \$284.3 million

spent on goods and services







more than \$1 million

contributed by employees and company to area non-profits

gasoline production daily

5.7 million gallons

process water usage daily

13 million

gallons

330,000 barrels

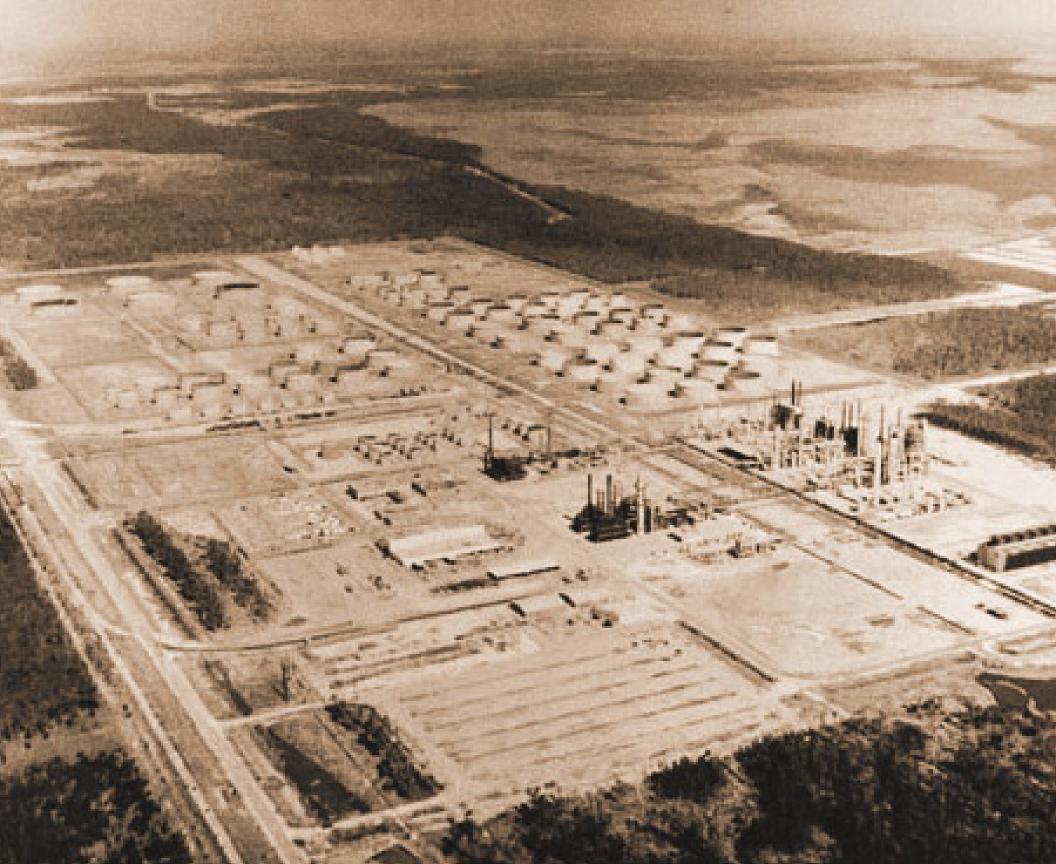
1 barrel = 42 gallons



Over 11,940 hours volunteered

pascagoula refinery products

gasoline: 32% diesel: 18% iet fuel: 16% chemicals: 3% base oil: 4% other: 26%







celebrating progress through partnership since 1963

Since operation began in 1963, the Chevron Pascagoula Refinery has grown to be Chevron's largest domestic refinery and one of the country's top petroleum refineries.

Our growth has been fueled by a shared economic development strategy based on solid, long-term investments that continue to benefit both our company and the community.

We salute the people and leaders of Mississippi and Jackson County as our partners in progress.









Chevron Pascagoula Refinery

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